

Need to know

Health Service Provider (HSP) Registration



What is an HSP?

An HSP is any person, group of persons, or organization that **operates a business offering health services to the public**. Health services include hospital, medical, dental and professional services related to health. The definition excludes any person who is an employee under a contract of service. If you deliver clinical care and/or submit claims for insurance reimbursement, please call our office as you may be considered a health service provider.



Why register HSPs?

HSP are registered by the Bermuda Health Council to ensure standards of appropriate clinical care and safety are met. In addition, registration allows for promotion of safe clinical practice environments, health system planning, ethical practice and to protect patient rights and care.

The Health Council does not regulate the clinical practice of health professionals. Regulated health professionals are registered by legal bodies charged with overseeing a profession.

What is the registration process?

- HSPs submit an application form which provides:
 - Demographic facility information
 - Declaration of financial interests
 - Identifying information for the business owner(s)
 - A list of medical equipment
 - Facility inspection and accreditation dates
 - A description of the health services to be performed
 - The names and qualifications of the staff carrying out those services
- The Health Council checks to see if there have been any verified complaints about the provider.
- The Health Council reviews the application and provides a compliance report.
- The reports are then published on the Health Council website.



Compliance Report

The register of health service providers currently includes information regarding provider compliance on four different criteria:

Apple-a-day Service

Address: 5 Apple Street, Hamilton HM07

Business Phone: (441) 666-7777

Services Provided: Dentistry, Surgery

Compliance Report

| | |
|------------|---------------|
| Safe | Compliant |
| Well-Led | Non-compliant |
| Effective | - |
| Responsive | - |

Safe: The Health Council uses Department of Health inspection reports to assess the safety of clinical practice environments and high risk medical equipment.

Well-led: The Health Council reviews the business practices of each health service provider in the areas of legal compliance, malpractice insurance, declaration of financial interests, and registered staff.

Effective (Coming Soon): The Health Council will assess how the provider's care and treatment achieves good outcomes; helps the public to maintain quality of life; and is based on the best available evidence.

Responsive (Coming Soon): The Health Council will review the responsiveness of the health service provider to their patients.

For more information visit www.bhec.bm/for-the-public



Bermuda Health Council:
Sterling House | 3rd Floor | 16 Wesley Street | Hamilton HM11
www.bhec.bm | healthcouncil@bhec.bm
Phone: (441)292-6420 | Fax: (441)292-8067