



**GOVERNMENT OF BERMUDA**  
**Ministry of Energy, Telecommunications and E-Commerce**  

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**Department of Telecommunications**

**Our Ref:** DOT206/201/11  
**Date:** October 20, 2011

**BY EMAIL & MAIL**

Attention: Mr. Wayne Caines, CEO

Telecommunications (Bermuda & West Indies) Ltd.  
Digicel  
22 Church Street  
Hamilton, HM11

Dear Mr. Caines,

**Re: Clarification of Specific Queries raised in Provision of Services under the Transact Class "C" Licence**

The Department of Telecommunications (DOT) finds it necessary to further clarify its response given to your Query #3 highlighted in your memo dated 16 September, 2011, to A/Director DeShields. This clarification is based on the additional information you provided in your interpretation of the DOT's brief response and further discussions fielded in our meeting of the 16<sup>th</sup> with your representatives to the specific query.

In your query #3 you stated/questioned *"It is acceptable to offer all three services of ISP/Mobile and ILD (utilizing VOIP) to customers who request this under the Digicel brand using our Mobile License and Transact License"* In our noted response we gave you a conditional "Yes". Specifically, **"Yes, if you provide an Interconnection Agreement between yourself and Transact, outlining the terms and condition of such billing arrangements"**. Please be reminded that under Transact Class C Licence it can offer ILD over VOIP only.

Regards,

Michael Wells  
Acting Director of Telecommunication

Cc: Permanent Secretary, Dr. Derrick Binns  
Chairman, Telecommunications Commission Mr. Ronald Simmons